

THE HAPPENINGS

The latest of everything happening at Palm Creek since 1999.



Inside the Issue:

WELCOME BACK

From the Manager

SALES & RENTAL UPDATES

GUEST SERVICES & INFORMATION

FACILITIES CORNER

ACTIVITIES

DINING

Updates about the Fireside Bistro and Sports Grill

TIME TO PAR TEE

Updates from the Golf & Pro Shop

DIRECTORY

PALM  CREEK

RESORT & RESIDENCES

Vacation Rentals | RV Sites | Homes For Sale

PalmCreek.com | 520.421.7000

Welcome back!

WOW what a year 2020 has been so far!

With the current COVID situation, this season will look a little different. We will adapt and overcome to the new normal whatever that may be. All of our facilities are open and available with obvious restriction and limitations. As restrictions are changed, modified, or even lifted, we will adapt to the new restrictions.

On the move again! Gabby and I now have our new permanent offices. Our new home away from home will be across from the pro-shop building. As with last year, Gabby and I still maintain an open door policy for

any of your questions or concerns. We also may be reached by email or phone.

Throughout the 2021 season we will continue to enhance our resort. You will see interior painting, all new signage, and our team will look a bit sharper in their new uniforms. All creating the final touches that will pull together Sun's complete re-branding of the resort.

We are excited to welcome all of our residents returning to their happy place. Our new moto here at Palm Creek:
Sun. Fun. Relax. Repeat.
(Don't worry, you'll catch on!)

Scott Houle & Gabrielle Gonzales



SCOTT HOULE

Resort General Manager

Email: shoule@suncommunities.com

Phone: 520-371-5839



GABRIELLE GONZALES

Assistant Resort General Manager

Email: ggonzales@suncommunities.com

Phone: 520-371-5836

We've had a very busy summer while you were away...

We are very excited for another great season and to continue providing world class home purchasing and rental experiences. We want to say Welcome Home to all of our returning residents. And, welcome our new residents and guests to the Palm Creek family.



HOME SALES

Our entire Sales team will return this season, so make sure to swing on by the Sales Center to see Amber, Rich, and Mary. Jan and Diane have already made their appearance in the Sales Center and are here to walk anyone wishing to sell their home through our Listing program or to close on your new home. Natalie and Merope will greet you with their usual smiling faces and get you settled in!

We also want to let you know that we will be showing homes and rentals a little different this season as we work through COVID. We have all of the necessary processes to keep you and our Team safe and healthy!

VACATION RENTALS

Our Vacation Rental specialist Tami has been diligently filling all our Rentals for the 2021 season. Do you have friends or family who would like to come to Palm Creek this winter season? If so, we want to let you know that we still have just a few units available January through March 2021. Please contact us if you know someone that might be interested, we would love to be able to welcome some new visitor's to experience all of Palm Creek.

With the holiday's fast approaching we want to remind you of our weekly rentals. Give yourself the "Gift of Family" for the Holidays! We have park models, 1 & 2 bedroom units available so just stop by or give Tami a call!

Email: tdeeks@suncommunities.com

Phone: 520-371-5833

Happy Fall!

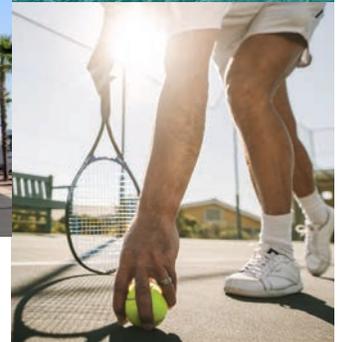
It's great to see everyone returning home. As a friendly reminder don't forget to check in with Guest Services to get your new badges! Annual residents will need them in order to get their parking stickers at the Main Gate. It's important that you check in (and out) with BOTH Guest Services and the Mailroom!

Beginning **October 31**, Guest Services will be open **7 days a week**:

MONDAY-FRIDAY | 8AM-5PM
SATURDAY & SUNDAY | 10AM-4PM

**We will be closed for Thanksgiving, Nov 26-27.*

We're all looking forward to another great season!



THE MAIL ROOM

We want to welcome all of our returning residents, new residents and guests! We hope your summer was good.

A few reminders:

- When you check in with Guest Services that does not automatically open your Mail Box. You do need to do one of three things:
 1. Come to the Mail Room and tell us you are here
 2. Call us at (520) 371-5848 OR
 3. Send me an email at dcox@suncommunities.com
- Please wear your badge or have photo ID when coming to the Mail Room to conduct any mail business

- When receiving a pink package card in your mailbox, please make your way to the mail center ASAP to retrieve your package.

The Mail Room will be open on November 11, Veterans Day; however there will be no mail delivery to your boxes, as this is a Federal holiday.

HOURS OF OPERATION

MONDAY-FRIDAY | 9AM-4PM
SATURDAY | 9AM-3PM

**Closed on Sundays*

It's nice to have our familiar faces back,
-Donna

Facilities Updates

Welcome back everyone. Along with our new look we also restructured the facilities department. I have moved into a new role as the Facilities Supervisor and with that please welcome Mike Bokares as the Facilities Assistant.

We also have a new office next to Guest Services in the main clubhouse.

Please remember any Site Improvements you make to your lot requires a Lot Improvement Request submitted to the Facilities Office.

Activity Updates

I am very happy to see the return of so many familiar faces and meet new arrivals! These last few months have been challenging to say the least and all of our activities and events have been affected by COVID in some way or another. However, we are still finding creative ways to socialize and have fun while adhering to state and local requirements.

Please know that your safety is of utmost importance to us when planning or hosting activities. Our three basic rules are:

1. Wear a face covering in all facilities
2. Keep a social distance of 6 feet
3. No more than 50 people in a gathering

However, please be aware that food operations have a different set of rules and are not limited to 50 people. Our occupancy can increase to 50% of capacity while maintaining social distancing, and people are permitted to

Forms are available outside the office doors, as well as gravel requests, landscaping and maintenance requests.

Trash pick-up days are Monday and Thursday. Please secure your bag and place at the curb by 8:00am.

Look forward to seeing everyone back in the Resort again.

Thank you,
-Donna and Mike

remove their mask while eating or drinking. We catered several meals during October and received very positive feedback from those attending. Our November calendar has been scaled back due to COVID restrictions, and you will notice that we will not have a Craft Fair, dance or show. But, we will keep you fed in a very safe and pleasant environment!

Many of our Clubs will be up and running, so please check the bulletin board in the Activities Office to get the most current information. This will be a great way to learn a new craft or game, and catch up with old friends or make new ones.

I look forward to seeing you while having fun and staying busy in our beautiful resort!

-Marion

Welcome back to all of our residents and guests! For those of you returning, you missed out on one of the hottest summers on record. For those of us who live here year round, hello cooler temperatures!

The Bistro will be open Monday-Saturday from 7:30am-5:00pm starting on **November 2**. Yes, I did say 5:00pm! I am very excited to offer additional dinner options this season by extending our hours to 5:00pm. We will have a separate “Happy Hour” menu for to-go orders only, plus a hot dinner special every Tuesday that will be available until sold out.

I am looking forward to another season as your Food Service Manager and am open to any suggestions for Tuesday Specials during January-April. Welcome home!

-Robin Perry



The Bistro Specials - Nov & Dec

NOV 17 | HOMEMADE MEATLOAF

Includes meatloaf, mashed potatoes & gravy, buttered corn, and a roll with butter.

NOV 24 | TACO TUESDAY

Includes 2 large tacos, refried beans, pico de gallo & guacamole sauce

DEC 1 | HOMEMADE LASAGNA

Includes lasagna, buttered corn and garlic toast

DEC 8 | TACO TUESDAY

Includes 2 large tacos, refried beans, pico de gallo & guacamole sauce

DEC 15 | CHICKEN FRIED STEAK WITH WHITE GRAVY

Includes red mashed potatoes, home-style green beans and a roll with butter.

DEC 22 | TACO TUESDAY

Includes 2 large tacos, refried beans, pico de gallo & guacamole sauce

DEC 29 | HOMEMADE MEATLOAF

Includes meatloaf, mashed potatoes & gravy, buttered corn, and a roll with butter.



Palm Creek Sports Grill

Come and enjoy our delicious hot-off-the-grill 1/3 pound burgers, 1/4 pound brats and hot dogs.

**OPEN NOVEMBER 9
MONDAY, TUESDAY, THURSDAY
9AM-2PM**



It's Time to ParTee

Welcome back everyone! It is a real pleasure to be back running Golf Operations again at Palm Creek. Mary Ann Brown is also back as the Pro Shop Supervisor. Please stop in and say hello to the team. Below are some new things we have going as we get ready to open for the season on **Monday, November 2**. It is truly good to be back in Golf Operations!

-Mark A. Kenner, PGA Golf Professional

NEW THINGS FOR SEASON

- Pro Shop hours are 8am-4:30pm daily.
- Men's league every Monday @ 9am starting on November 9.
- Women's league every Wednesday @ 9am starting November 11.
- Friday mixed scramble every Friday @ 9am starting November 13.
- Nine & Dine on Tuesday, November 17 - Sign up in the Pro Shop
- Come visit the Pro Shop and view our new merchandise.
- Come shop our opening day (11/2) vintage sale of Palm Creek Golf & RV Resort merchandise.

REOPENING GUIDELINES

- Only 6 people allowed in the Pro Shop at any one time
- Mandatory mask wearing in the Pro Shop
- No cash will be accepted. Only credit and SUN cards will be accepted.
- Golfers must practice social distancing procedures.
- There will be no water stations on the course.
- There will be no seed boxes on the course. Marshals will fill divots.
- There will be no rakes in the bunkers. Marshals will rake all bunkers at the beginning of the day and we will have a local rule of lift, clean and place in the bunkers within 1 club length no closer to the hole.
- There will be no ball washers on the course.
- There will be no trash receptacles on the course.
- There will be no closet to the pin contests due to touching procedures.
- The flagstick is not to be removed. We have a new easy lift system attached to the flagstick that allows the ball to be safely removed from the hole with your putter.



DIRECTORY

PALM CREEK

Guest Services	(520)-421-7000
All other offices	(520)-371-XXXX
Activities	x5840
Ad Corner	x5846
Bistro	x5866
Gate House	x5860
Golf and Gifts	x5870
Happenings	x5843
Housekeeping	x5857
Kitchen	x5874
Mail Room	x5848
Maintenance	x5863
Pro Shop	x5870
Rentals	x5833
Sales	x5850
Special Events	x5845
Sports Grill	x5867

CLUB NUMBERS

Stained Glass	(520)-340-0937
Sewing Room	(520)-464-6301
Woodshop	(520)-510-5138
Pottery	(520)-413-8819

HOURS OF OPERATION

(November–March)

GUEST SERVICES

Monday–Friday, 8am–5pm
Saturday and Sunday, 10am–4pm

ACTIVITIES

Monday–Friday, 9am–4pm
Saturday and Sunday, 10am–1pm

PRO SHOP

8:00am–4:30pm

BISTRO

7:30am–5pm

RENTALS

Monday–Friday, 8:00am–4pm

MAIL ROOM

Monday–Friday, 9am–4pm
Saturday, 9am–3pm
Sunday, Closed

SALES OFFICE

Monday–Friday, 9am–5pm
Saturday and Sunday, 11am–4pm

GATE HOURS

24 hours

PALM  CREEK

RESORT & RESIDENCES

Vacation Rentals | RV Sites | Homes For Sale

PalmCreek.com | 520.421.7000